



Dear Families and Staff,

We are delighted to extend a warm welcome to your family as part of the School Eatery Hot Lunch Program.

Your convenience and satisfaction are our top priorities, and we're excited to introduce you to a seamless and enjoyable hot lunch experience.

Loyalty Program and Registration Fee:

Parents, please note that there is a one-time annual registration fee of \$15.00. This fee supports the implementation of School Eatery's Loyalty Program. With this program, you can accumulate points to redeem for a variety of exciting rewards, including discounted meals, free meals, and School Eatery merchandise! Please keep an eye out for an additional email that will follow this one, which will explain our loyalty program, including how to earn points, the rewards that can be redeemed, and more.

Accessing Menus and Managing Orders:

To access your new hot lunch menus and manage your orders, simply visit our ordering platform at <https://schooleatery.com>. We have pre-registered your School Eatery accounts on your behalf.

When adding students to your profile, your school's **Campus Code is (ILES)**.

For Assistance:

Should you have any questions, concerns, or require assistance, please feel free to reach out to us at support@schooleatery.com or simply click on "WE ARE HERE" at the bottom right-hand corner of our website home page to speak to a live customer service agent. Our dedicated support team is here to ensure your experience is seamless and enjoyable.

Reaching School Eatery Outside of Business Hours:

If you have inquiries outside of business hours, please don't hesitate to send us an email, and we will respond promptly. Once again, we welcome you to the School Eatery Hot Lunch Program for **Illinois Lutheran Elementary School!** We look forward to serving you delicious and nutritious hot lunches.

Kind regards,

Your Hot Lunch Team Here at School Eatery
support@schooleatery.com