

Welcome to School Eatery's Hot Lunch Program, Illinois Lutheran Junior High & High School!

## **Dear Families and Staff,**

We are delighted to extend a warm welcome to Illinois Lutheran Junior High & High School as the newest participant in School Eatery's Hot Lunch program! Your convenience and satisfaction are our top priorities, and we're excited to introduce you to a seamless and enjoyable hot lunch experience.

## **Loyalty Program and Registration Fee:**

Parents, please note that there is a one-time annual registration fee of \$15.00. This fee supports the implementation of School Eatery's brand-new Loyalty Program. With this program, you can accumulate points to redeem for a variety of exciting rewards, including discounted meals, free meals, and School Eatery merchandise!

## **Accessing Menus and Managing Orders:**

To access your new hot lunch menus and manage your orders, simply visit our ordering platform at <https://schooleatery.com>. We have pre-registered all parent and staff accounts for your convenience. To log in, use your email address as the username and the temporary password: **wY7310qyJE** (please note that the password is case-sensitive).

If you need to add additional students to your profile, the School Campus Code is **(ILHS)**, all capitalized.

## **For Assistance:**

Should you have any questions, concerns, or require assistance, please feel free to reach out to us at [support@schooleatery.com](mailto:support@schooleatery.com) or simply click on "**WE ARE HERE**" at the bottom right-hand corner of our website home page to speak to a live customer service agent. Our dedicated support team is here to ensure your experience is seamless and enjoyable.

## **Reaching School Eatery Outside of Business Hours:**

If you have inquiries outside of business hours, please don't hesitate to send us an email, and we will respond promptly.

Once again, welcome to School Eatery, Illinois Lutheran Junior High & High School! We look forward to serving you delicious and nutritious hot lunches.

Kind regards,

Your Hot Lunch Team Here at School Eatery  
support@schooleatery.com